

# Burwood Accounting Services

## Transforming Accounting Efficiency - A Case Study with QuickFee



*This case study highlights QuickFee's partnership with Burwood Accounting Services, an esteemed Australian accounting firm, to address debt collection and efficiency challenges.*

### **The Challenge: Streamlining Payment Collection and Payment Processing**

- + **Inefficient Payment Collection:** The firm struggled to collect overdue debts efficiently, causing cash flow delays.
- + **Cumbersome Payment Processes:** Current invoice payment methods lacked user-friendliness, inconveniencing clients.

***Did you know?** 30% of firms say they're spending at least 5 hours a week on payment collection.*

### **The QuickFee Solution: Boosting Efficiency and Convenience**

In response, Burwood Accounting Services sought QuickFee's assistance, which brought:

- + **Diverse Payment Choices:** QuickFee introduced numerous payment options, making invoice settlement easy for clients.
- + **Smooth Integration:** QuickFee seamlessly merged with the firm's invoicing process, ensuring a swift and hassle-free implementation.

### **The Remarkable Results: A Triumph of Efficiency and Client Satisfaction**

- + **Improved Payment Collection:** QuickFee's payment options helped reduce debtor days. Clients found it convenient to pay via provided links, avoiding banking system hassles.
- + **Time Savings:** QuickFee's dedicated support and automated reminders saved administrative time for the firm's staff.
- + **Positive Client Feedback:** Clients warmly welcomed the convenient payment options, especially the incorporation of QuickFee links into all emailed invoices.